

Logistics major Improves staff's productivity & traffic management with intelligent task allocation



Challenge

Leading US-based refrigerated warehousing provider wanted to improve its staff productivity & reduce travel distance between tasks, to avoid high overtime costs.



Solution

We developed a smart task allocation command center to automate task assignment to the available staff. The ML-based solution generated task recommendations by evaluating the staff on parameters such as historical task performance & current warehouse location.



A Solution Snapshot



Impact

Integrated with the warehouse management system across 2 facilities, the solution enabled automated assignment of tasks, reducing both supervisor's effort, and warehouse traffic.

